IOT METHODOLOGY 1-2-3

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frapu.de/iot
0. Enterprise IoT Basics & Getting Started

1. **Plan** a Project
   - Stakeholders & Roles
   - Domain Model
   - Processes & Rules
   - User Interfaces
   - Connectivity
   - Finalize everything together
     - Project Sketch
     - Architecture Blueprint
     - Wrap Up

2. **Build** a Project

3. **Run** a Project

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**Structure**

After the initial draft, refinements of your plan come into play that will be discussed in the planning sections.

Once you have your planning refined so that you can start building something (thing of Agile!), you can move to the build phase and iterate.

Build, and Run, however, are out of scope for this deck.
Some Big Numbers:

- 14 bn Connected Devices | Bosch SI
- 50 bn Connected Devices | Cisco
- 309 bn IoT Supplier Revenue | Gartner
- 1.9 tn IoT Economic Value Add | Gartner
- 7.1 tn IoT Solutions Revenue | IDC

Some Small Numbers:

Peter Middleton, Gartner: By 2020, component costs will have come down to the point that connectivity will become a standard feature, even for processors costing less than $1

Data from http://postscapes.com/internet-of-things-market-size

Source: www.enterprise-iot.org
INTERNET OF THINGS AND SERVICES

Source: www.enterprise-iot.org
CONNECTED ASSET LIFECYCLE MANAGEMENT

Source: www.enterprise-iot.org
Traditional Manufacturer

- Products
- CAPEX
- Transaction
- From Manufacturer Forward

Servitization

- Solutions
- OPEX
- Relationship
- From Customer Backward

Connected Asset Lifecycle Management

Digital Services

New, enabled by IoT

Source: www.enterprise-iot.org
CLASH OF TWO WORLDS

"Machine Camp"
- "Brown field"
- Strong company heritage, risk aversion
- Corporate career is the norm
- Domains: Physics, engineering
- "Think big"
- Waterfall approach
- Standards like DIN/ISO
- Long QA & release cycles ("defect free")
- Long lead times

"Internet Camp"
- "Green field"
- High-risk, VC-driven culture
- Entrepreneurial management and employees
- Domains: IT, services
- Focus on point solutions/MVP
- Agile approach
- Open source
- Perpetual beta ("Fast patches")

Source: www.enterprise-iot.org
“First, we equipped our light bulbs with sensors, so they would only be on if somebody was in the room. Next, we added an iPhone app so you can manage all of the electric lights in your home.”

“Our online security service is now using connected light bulbs to simulate a realistic lighting pattern when you are away from home at night.”

Source: www.enterprise-iot.org
### Solution Design

- **Real World**
  - Analysis
  - Main “theories,” Business requirements

<table>
<thead>
<tr>
<th>Digital Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>▪ Granularity required for business model</td>
</tr>
<tr>
<td>▪ Domain Model</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Possible Inception Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>▪ Sensors, cameras, existing data streams</td>
</tr>
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<table>
<thead>
<tr>
<th>Reconstruction</th>
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<tbody>
<tr>
<td>▪ Creating the digital model</td>
</tr>
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<table>
<thead>
<tr>
<th>Solution Design</th>
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<tbody>
<tr>
<td>▪ “Sketch”: Business architecture, component architecture, asset integration architecture, technical infrastructure, hardware design</td>
</tr>
</tbody>
</table>

Source: www.enterprise-iot.org
GETTING STARTED
STAKEHOLDERS & ROLES
How to capture the four most important stakeholders:

- **Solution Users**: The key persons using your solution
- **Enterprise Services**: The key services provided by the enterprise in charge of offering the solution
- **Partner Ecosystem**: The partners that you need to run your solution
- **Assets/Devices**: The key things that you need for your solution

Keep also track of the relationships between the key stakeholders!

Don’t forget the relationships!
How to refine the roles:
• Capture the key aspects in a **table**
  • Name
  • Description
  • Number of users having this role initially (Field PoC)
  • Number of users for a production rollout
• Capture key use case in a **UML use case** diagram

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
<th>Count Initially</th>
<th>Count Planned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manager</td>
<td>Is responsible for the operations of the rental company office.</td>
<td>1</td>
<td>50</td>
</tr>
<tr>
<td>Clerk</td>
<td>Is responsible for customer care and rental support.</td>
<td>3</td>
<td>200</td>
</tr>
<tr>
<td>Accountant</td>
<td>Is responsible for creating the invoices.</td>
<td>1</td>
<td>10</td>
</tr>
</tbody>
</table>

*Where is the customer?* We omitted the customer for the demo since he is not directly working with the system but interacting via the clerk. If, however, there is also a self-service UI for the customer (app, kiosk, website, etc) we need to include him as well!
DOMAIN MODEL
How to capture the domain model:
• Start with the **RootInstance** naming your solution
• Aggregate the directly navigable entities (**business objects**) below
  • Include things via **ThingBO** and processes via **ProcessBO**
  • Feel free to add domain specific classes like „Customer“ etc.
• Create subclasses via further aggregation or inheritance
• Link other classes via associations

Key entities (Stereotypes):
• The **RootInstance** represents the root node used for navigation the BO. There is always exactly one node of this type.
• A **ProcessBO** represents a process business object.
• A **ThingBO** represents a (usually) physical thing or object.
• An **Event** represents something that happened with a thing or process (start, message, trigger, etc.)
Keep track of the lifecycles of your entities. Make sure that you clearly understand the different states of your entities.

Having done that, discuss all possible transitions from one state to another.

Model
- each state as a circle
- each possible transition as an arc and describe when/who/by whom it occurs

Interlinked states between entities. If two states of an entity are interlinked, you can “combine” their lifecycles by “testing” via one entity is existing in specific state.

For instance, a rental can only transition from “Approved” to “Rented” if there is at least one operating car (simplified model).

Play the token game to test your lifecycles
- Each transition with one token in all place(s) before are enabled
- You can remove these token(s) and put one into every outgoing place!
PROCESSES AND RULES
Business Process Diagrams (BPD) describe how state transitions of business objects must or should occur from a business point of view:

- **Must**: Processes are the only mean to achieve state transitions of business objects
- **Should**: Processes are a recommended way of how state transitions of business objects are handled

**Different types of tasks**
- **Human Task**: A task performed by a human via a frontend.
- **Service Task**: A task performed by another system.
- **Rule Task**: A calculation done by a rule engine.

**Business Processes are stateful and usually long running.**
**Business Rules describe functional business logic** and should be stateless.

Business Rules work on business objects.

Business Rules usually come in two flavors that can be combined
- **Tree-based** (if—then—else style)
- **Tabular** (Excel style)

Business rules help in
- **Making processes flexible**, due to their different lifecycle
- **Centralizing & re-using business logic** in different processes or other parts of the application

A rule should always provide the same output type.

A rule should have the same set of defined input types.

Rules can call other rules.

<table>
<thead>
<tr>
<th>Rental-&gt;Customer.Type</th>
<th>Rental.Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>CustomerType.GOLD</td>
<td>:=Rental.Price*0.75</td>
</tr>
<tr>
<td>CustomerType.SILVER</td>
<td>:=Rental.Price*0.90</td>
</tr>
<tr>
<td>CustomerType.STANDARD</td>
<td>:=Rental.Price*0.95</td>
</tr>
</tbody>
</table>
USER INTERFACES
**User Interface 1x1:**

- Create a simple, repeating structure of core building blocks that can be easily arranged according to responsive layouts
  - **Use black/white schematics**
  - **Keep it simple**
  - **Focus on functionality**

Integrate user interfaces with decisions from processes. Make sure that each task action is represented in the corresponding process and vice versa.

Use the Human Task/Gateway pattern, e.g. a decision after a human task needs to be represented in the corresponding UI.

Integrate Thing representations in your user interfaces. Make a clear distinction between collections of things.

Represent the most important status information on top, either aggregated (collections) or direct (single thing).

Show more details at the bottom; group it by functionality/features if required.

This is a collection UI.

This is a single car UI.
CONNECTIVITY
Asset Integration Architecture (AIA).
Describe the different connectivity layers your solution requires from the devices to the Enterprise application.

This is just an example AIA. Try to map your problem domain on the different layers (and remove them if not necessary). Also annotate the connectivity between the layers.

Find many more AIA examples throughout the Enterprise IoT book.
FINALIZE
A **Project Sketch** summarizes the key solution levels in a structured way and helps reflecting the proposed project focus with the customer.

**Show Key Users and estimated count on top.**

- **Manager** (2017: 2, 2019: 30)
- **Accountant** (2017: 1, 2019: 25)
- **Clerk** (2017: 5, 2019: 200)

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**Manager** (2017: 2, 2019: 30)

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**Show Key Users and estimated count on top.**

**The asset setup** with the number of connected devices.

**0BU**

**Car**

**Show Key Users and estimated count on top.**

**The asset setup** with the number of connected devices.

**0BU**

**Car**
An **Architecture Blueprint** highlights what (a) you need to implement, (b) what are ready-made components, and (c) what is the environment.

![Diagram](image-url)

**Rental Application**

- **Permissions**
- **Rules**
- **Things**

**Bosch IoT Cloud**

**Custom Development.**

**Ready-made components.**

**Runtime.**

**Show External Systems at the left hand side.**

**Show Key Users on top.**

**Clerk**

**Manager**

**Accountant**

**Salesforce**

**SAP**

**...**

**The asset setup.**

**Car**

**OBU**
Wrapping up for the final pitch. Make sure you have worked well with your customer to understand
• the problem at hand via a **Solution Draft**
• the **refined views** of the stakeholders & roles, the domain model, the AIA for connectivity, the processes and rules, as well as the user interfaces

Propose concrete next steps by using
• A **Project Sketch** to show the functionality covered
• An **Architecture Blueprint** to show how an IoT Suite can help

Online Resources:
• Find the Enterprise IoT book online with many more examples [http://enterprise-iot.org](http://enterprise-iot.org)
• Read the Bosch Blog on Internet of Things [http://blog.bosch-si.com](http://blog.bosch-si.com)
• Describe your things in a standardized way [http://www.eclipse.org/vorto/](http://www.eclipse.org/vorto/)

Make sure that your customer finds his understanding reflected in your filled templates. Always let him review and iterate the results by his own.